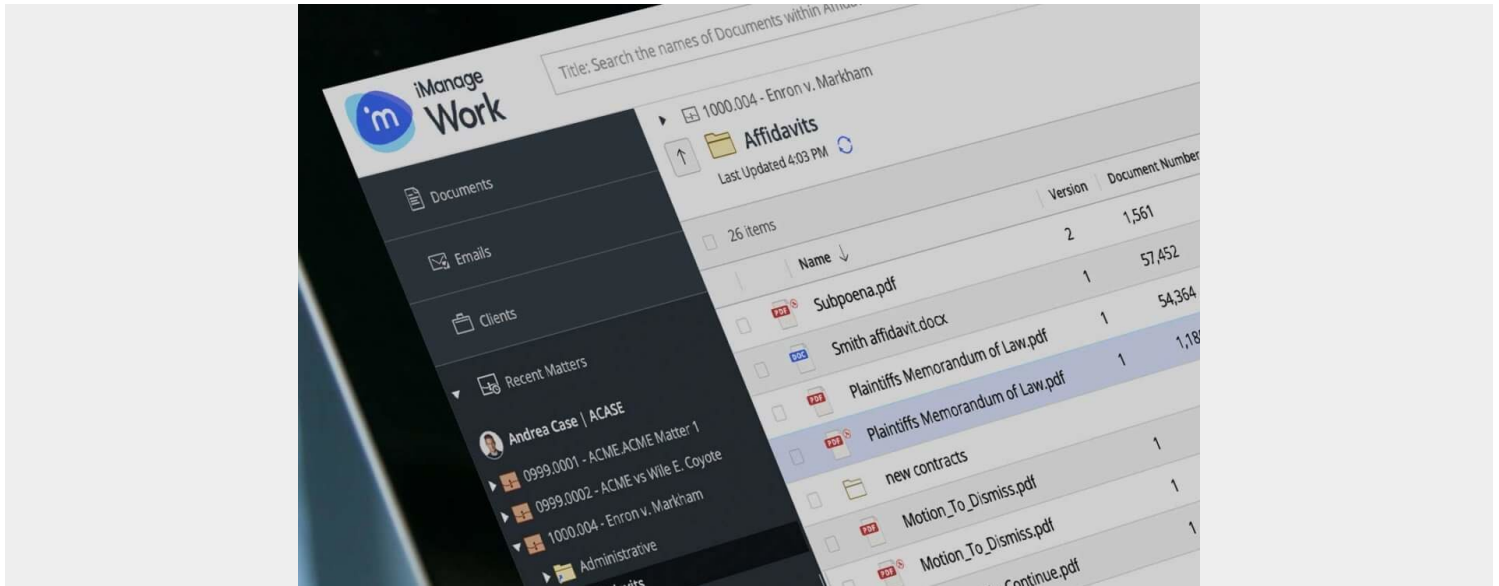


WALDER WYSS ADOPTED IMANAGE KNOWLEDGE UNLOCKED POWERED BY RAVN

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Category: [News](#)

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iManage, the company dedicated to transforming how professionals work, announced that Walder Wyss is using [iManage Knowledge Unlocked, powered by RAVN](#), to transform their approach to knowledge management.

iManage Knowledge Unlocked puts knowledge in the hands of the users with 7 ways to search across [iManage Work](#) and other systems. It helps user discover new content and insights, identify similar matters or motions, highlight relevant content, and provide updated intelligence on legal principles while respecting security and confidentiality that is so important to the industry. When integrated with powerful business intelligence tools like Microsoft Power BI, it provides Knowledge teams with powerful analytics that enable content to be kept relevant, fresh and additional resources added that meet the needs of the users.

[Walder Wyss can instantly see data](#) around which members of the firm are actively using the knowledge management system, what type of searches users are carrying out, what type of results are being returned, and where there might be gaps in content or other areas that require attention to optimize knowledge flow. This enables the firm's knowledge management team to make statistical connections between users and data.

Data regarding what documents and knowledge are *not* being accessed also provides deep and valuable insights for improvements of how documents can be refined to better meet the

expectations and needs of the firm's lawyers. Rather than relying on anecdotal evidence about what knowledge assets its professionals find most valuable, the knowledge management team at Walder Wyss is now able to use data to determine how people are using the system. This supports an ongoing process of quality improvement to guide the investment in the knowledge content, enabling the team to make better decisions and deliver higher quality service, driving competitive advantage for the firm.